

# Daily Brief...

Thursday 2 June 2022

## ASK CAROLINE

CHIEF EXECUTIVE STAFF QUESTION & ANSWER SESSION



The Culture Matters Survey, pay increases, WhatsApp, provision of uniforms, and car parking are just some of the topics covered in the latest episode of “Ask Caroline”, our staff Q&A with Chief Executive Caroline Hiscox, [now available to view here](#). As always, we know many people only have time to watch the sections most relevant to them, so the time stamped question links are listed below:

[00:00](#) Introduction

[01:19](#) Update on the Culture Matters Survey

[05:30](#) Pay increases

[08:29](#) Substantive staff who were temporarily deployed during Covid – timeline to return to previous roles

[11:52](#) WhatsApp

[16:20](#) Parking (specifically at Burnside House)

[19:22](#) HCSW skills workshops

[22:01](#) Unlocking digital records \*

[24:23](#) Retired doctors who returned during Covid

[28:11](#) Provision of uniforms (specifically for receptionists)

\* More detailed information on TrakCare record (un)locking was included in the Daily Brief on 30/05/22. You can view it [here](#). This guidance may be a useful aide memoire around how to ensure the record is shut properly once you have finished with it: [Avoiding Locked Records \(pdf\)](#) (intranet link, networked devices only).

[An audio version is available to listen to here](#) and [a transcript of the Q&A can be found here](#) (intranet link, networked devices only). The transcript is written exactly as spoken so it can be a little odd to read, and we apologise for any inaccuracies it contains. If you want to put your question to Caroline or give feedback email: [gram.communications@nhs.scot](mailto:gram.communications@nhs.scot) (Please indicate if you would like your question to be anonymous).

**Monkeypox – new guidance** New guidance has been published on the management of suspected monkeypox cases in primary and community care. The National Infection Prevention & Control Manual has also been updated. Links to both are below. There are currently six confirmed cases of monkeypox in Scotland and the risk to the general public remains extremely low.

[Primary and community care guidance](#)

[National Infection Prevention & Control Manual](#)

**Aberdeen City Hospital @ Home service** Referral guidance for the Aberdeen City Hospital @ Home service has been attached to the email used to send out this brief. Referral to the service should always be considered for patients where frailty is present with an acute medical issue, who can be assessed and managed at home, thereby providing an alternative to hospital admission. The referral phoneline is 01224 556886. If you have general queries about the service, please call 01224 556055.

**Working in partnership with NHS Highland** The bi-monthly Executive Collaborative Oversight Group (ECOG) met again last Friday. The group, which is co-chaired by NHS Grampian and NHS Highland Chief Executives Caroline Hiscox and Pam Dudek, is made up of senior colleagues from key public sector partners in Highland and Grampian. Together they lead work on shared challenges, such as workforce supply, financial constraints, service demand and living/working with COVID-19.

If you have an idea for working in partnership with NHS Highland, here's how you share it:

- Identify the area where collaboration will improve the desired outcome. (Use an SBAR template to capture idea).
- Get in touch with the relevant NHS Board counterpart to discuss the idea and opportunities.
- Share the idea using the SBAR form with ECOG Programme Manager ([carmen.gillies@moray.gov.uk](mailto:carmen.gillies@moray.gov.uk)) asking for support if required.
- The ECOG Programme Manager will share the SBAR with Chief Executives from NHS G and NHS H. Feedback will be given and if idea is agreed by both Chief Execs, SBAR will be added to ECOG agenda.
- The SBAR will then presented at ECOG by Sponsors from NHS Highland and NHS Grampian.

**Fully funded PhD opportunity for nurses/midwives** A unique opportunity to study full-time for a PhD has been made available to nurses and midwives working in NHS Grampian. The funding is offered jointly by NHS Grampian and the Division of Nursing & Paramedic Practice in Queen Margaret University. The funding covers wages (equivalent to the maximum of top increment Band 5) and academic fees, enabling the nurse or midwife to be released 0.8 WTE to undertake this PhD study over three years. This PhD is of strategic importance for the organisation as it seeks to understand and improve how the care assurance framework can be used to inform and enhance practice and patient outcomes. [More details and guidance on how to apply are available here](#). If you are interested in applying and wish to discuss the project, the study programme, or your application please do not hesitate to get in contact with Debbie Baldie at [deborah.baldie@nhs.scot](mailto:deborah.baldie@nhs.scot).

**Free Hospedia TV access** As you may have seen – and thanks to support from the Endowment Fund – all bedside units will have free TV access over the Jubilee weekend. This will enable patients and staff alike to watch all the Platinum Jubilee events to be broadcast in the coming days. Free access started today (Thursday) and will run until Sunday.

**Army Medical Services Reserves - Insight Evening, 15 June 2022** As the Officer Commanding A Detachment, 205 (Scottish) Field Hospital, based at Gordon Barracks on Ellon Road, I would like to extend an invite to managers of army medical reservists within NHS Grampian, as well as those interested in finding out more about a possible career in the Army Reserves, to an insight evening on Wednesday 15 June, 7.30-9pm (see attached poster). If you would like to find out more about the Army Medical Reserves, or you would like to attend our insight evening [either follow this link](#) or email me at [rosalyn.shearer@nhs.scot](mailto:rosalyn.shearer@nhs.scot). Thank you, Maj Rosalyn Shearer (ST8 in General Surgery).

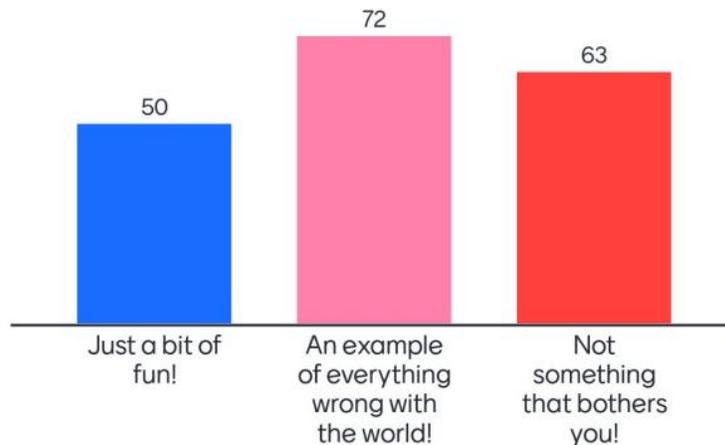
**Queen's Birthday Honours** Not one, but two, NHS Grampian names appear on this list. Huge congratulations to Revd James Falconer, who is made an MBE in recognition of his work supporting parent and child bereavement. Well done also to Dr Noha El-Sakka, medical microbiology and virology consultant, who receives an OBE for services to the NHS and the COVID-19 response. And while we are in a congratulatory mood...

**STAR Awards** We're pleased to say Arran Strachan, Wellbeing & Enablement Practitioner at Royal Cornhill, and Dr Laura Muirhead, GP at Great Western Practice, are the recent recipients of a STAR award – well done to them! If you want to nominate a colleague or team for a STAR award, [just complete the online nomination form](#) or email [gram.staffthanksandrecognition@nhs.scot](mailto:gram.staffthanksandrecognition@nhs.scot)

**Just for fun** You were fairly evenly split on the 'Platty Joobs' question, with those against just shading into the lead:

## Is referring to the Platinum Jubilee as the 'Platty Joobs'....

Mentimeter



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**Tune of the day** This song got played on the radio earlier today and it put such a smile on my face, I knew it had to be tune of the day. [Enjoy Utah Saints and Something Good](#). Whether you're digging out the bunting or getting as far away from Jubilee celebrations as you can, we hope you have a great long weekend. The brief will return on Monday (EP).

If you want to request a tune, follow up on items included in this brief, or suggest an item for sharing, drop us an email via [gram.communications@nhs.scot](mailto:gram.communications@nhs.scot)